

As promised:

**Parking Infringements:** If you have wondered why you rarely see a traffic enforcement officer (traffic warden) I may have the answer. The officers are sent to locations based on their experience, known problem areas and **areas of complaint**. So if you have a complaint here is what to do. Send details such as time/day of week and location of what you take to be an infringement to [parking.operations@west-norfolk.gov.uk](mailto:parking.operations@west-norfolk.gov.uk). (Photographs can help but no more than two.) And what is an infringement? For more information and a good read try the Norfolk Parking Partnership, Civil Parking Enforcement Guidance Manual on the NCC website: <https://www.norfolk.gov.uk/-/media/norfolk/downloads/roads-and-transport/roads/civil-parking-enforcement.pdf?la=en>. (I will write later about the police responsibility for obstruction on pavements.)

**Congratulations to all GCSE students:** I hope you all achieved the grades you need for the next step in your lives. But if you are worried about the grades you have achieved or just need some information or to talk to someone about that important step forward, try one of the following (they will all be pleased you have asked them):  
Speak to the careers teacher/adviser at your schools  
Contact the school or college you have applied to – find out if it will still give you a place on your chosen course or another.  
Telephone a careers adviser on 0800 100 900 or visit the website [nationalcareersservice.direct.gov.uk](http://nationalcareersservice.direct.gov.uk)  
Visit the County Council's Help You Choose website [www.helpyouchoose.org](http://www.helpyouchoose.org) to search for Courses and Apprenticeships also [apprenticeshipsnorfolk.org](http://apprenticeshipsnorfolk.org)  
If you have nothing to go on to and need advice, call Norfolk County Council's Keeping in Touch Team. They can offer support to get into education, training or work. Call the Help You Choose Helpline 0344 800 8022 or email [helpyouchoose@norfolk.gov.uk](mailto:helpyouchoose@norfolk.gov.uk)

**\* Useful websites:**

**Better Broadband for Norfolk:** [www.betterbroadbandnorfolk.co.uk](http://www.betterbroadbandnorfolk.co.uk) and enter your post code. Alternatively - <https://www.btwholesale.com/includes/adsl/adsl.htm> - Search by phone number if you are a BT Internet Service Provider (ISP) customer. Customers of other ISPs should use the Address Checker option. Once a fibre solution is available a "VDSL" option will be shown.

**Mobile Phone Coverage:** Ofcom <http://maps.ofcom.org.uk/check-coverage> - enter your postcode to access coverage maps for each of the four main mobile phone providers. Choose an operator for best coverage at home or where you most use your mobile phone.

All for now

Marie

County Cllr Dr Marie Strong  
Wells Division

*Barshams & Houghton St Giles, Binham with Cockthorpe, Blakeney, Brinton with Sharrington, Field Dalling & Saxlingham, Glandford with Letheringsett, Great Snoring, Great & Little Walsingham, Hindringham, Holkham, Langham, Morston, Sculthorpe, Stiffkey, Stody with Hunworth, Thornage & Little Thornage, Warham, Wells-next-the-Sea, Wighton, Wiveton*